Removing the Barriers: Moving the Borders

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Outline

A Look at the Past: YVR's North Star

The Next 5 Years: Opportunities, Challenges
& Solutions

Fast Forward: Beyond 2020



A Look at the Past: YVR's North Star



YVR's North Star: Pacific Gateway



Policy & Facilitation Challenges

- Market Access Restrictions to U.S. and other international destinations
- High aviation fuel taxes
- Lack of International Terminal Capacity
- No Transit Facilities
- Dual Customs Process to the U.S.
 - Canada Customs/Immigration
 - US Preclearance
- Dual Visa Requirements





The North Star Strategic Plan

- Sell the gateway:
 - Market the vision to Asian and U.S. carriers
 - Market the vision to Ottawa
- Build the gateway:
 - New International Transit Terminal
 - New parallel runway
- Enable the Gateway:
 - ☐ US Open Skies
 - ☐ International Air Policy
 - Aviation Fuel Taxes
 - Intransit Preclearance
 - ☐ Transfer Departure Process
 - ☐ Transit Without Visa (TWOV)





Results

- ☑ Canada-US Open Skies-Phase I and new International Air Policy (1995)
- Aviation Fuel Tax Reductions (1993-95)
- ✓ New YVR International Terminal Building with International Transfer/Departure Facility (1996)
- ✓ In-transit Preclearance (1997)
- ☑ TWOV Pilot Program (1997)

...and then the world changed.

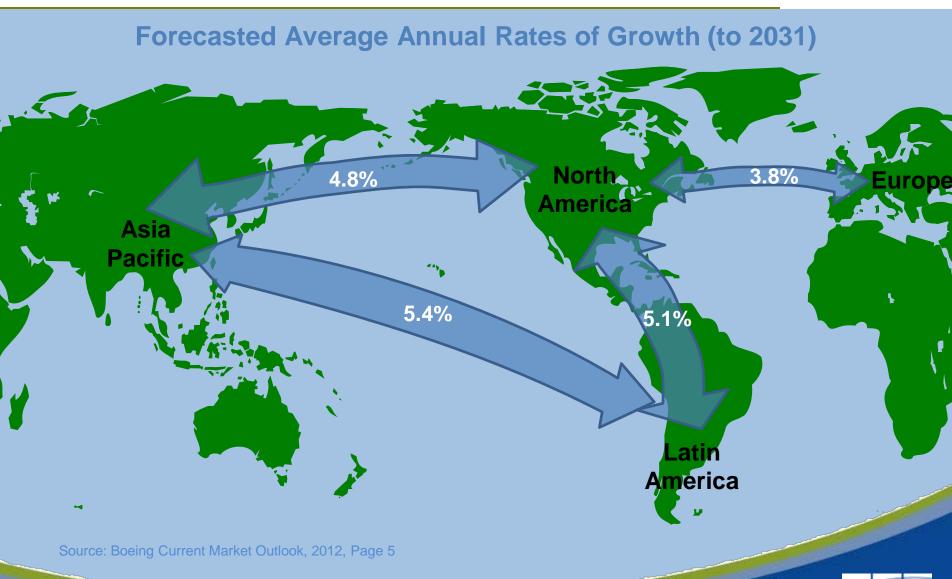


The Next 5 Years:

Opportunities, Challenges and Solutions



Canada's Gateway Opportunities





Key Enablers: Policies & Technology

Policy Enablers

- Blue Sky Policy
- Asia Pacific Gateway
- Beyond the Border Action Plan

Technology

- Automation to reduce costs and improve effectiveness
 - Next generation of self-service
 - Bag drop & self-boarding gates
- Information sharing & biometrics for better risk screening

Leading to Process Improvements:

- Easy, seamless connections
- Reduced Minimum Connect Times

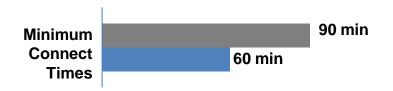






Current Gateway Facilitation Initiatives

- Passenger Transfer Improvements
 - Transfer Departures Facilities Pilot
 - International to Domestic Transfers



- Security Screening Changes
 - Re-screening elimination
 - One-stop security
- New Transit Market Expansion
 - Transit Without Visa Expansion
 - China Transit Program





Border Automation: ABC and APC



- Partnership with border agencies (CBP and CBSA)
- Results since 2009
 - 98% customer satisfaction
 - Reduced queues
 - Deferred facility expansion
 - Reduced manual processes for officers
 - Higher number of passengers that can be processed
- Major expansion planned



Canada-US Beyond the Border Action Plan

- Improve screening processes
 - NEXUS members to receive benefits of keeping shoes on, laptops in bags
 - Benefits at both CATSA and TSA checkpoints
- Evolve "pre-clearance"
 - Next phase of US-Canada relationship in air, land and cruise preclearance
- New ways to push the border out
 - Electronic Travel Authorization
 - Entry/Exit information system



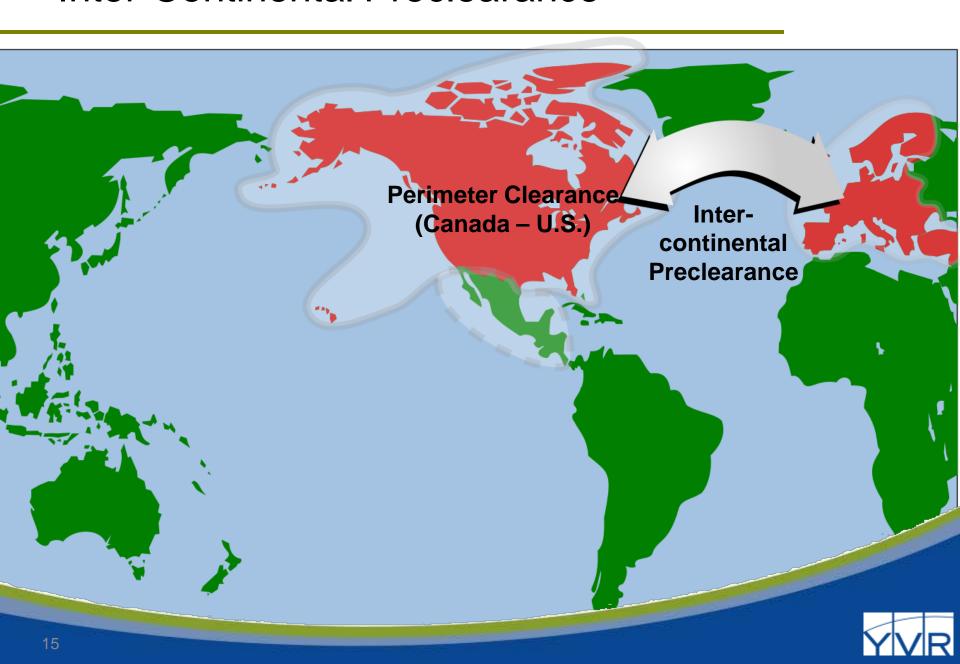




Fast Forward: Beyond 2020

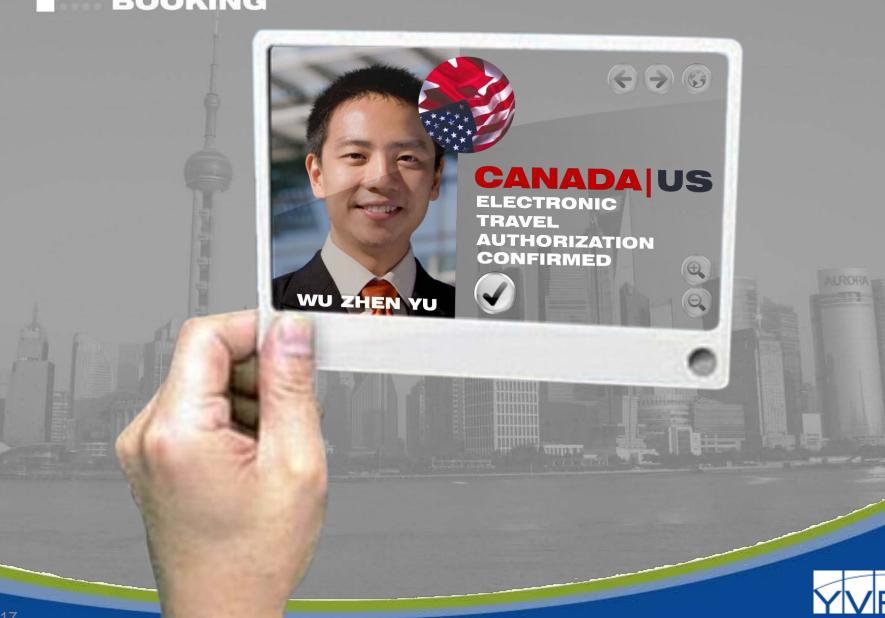


Inter-Continental Preclearance





FLIGHT BOOKING







2 AT THE AIRPORT





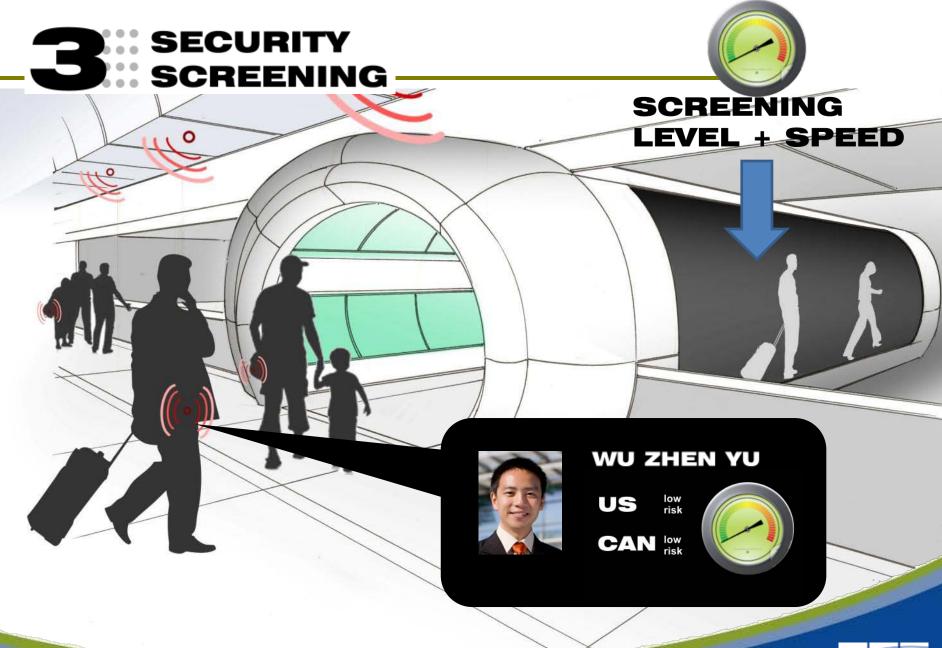
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SHANGHAI AIRLINES

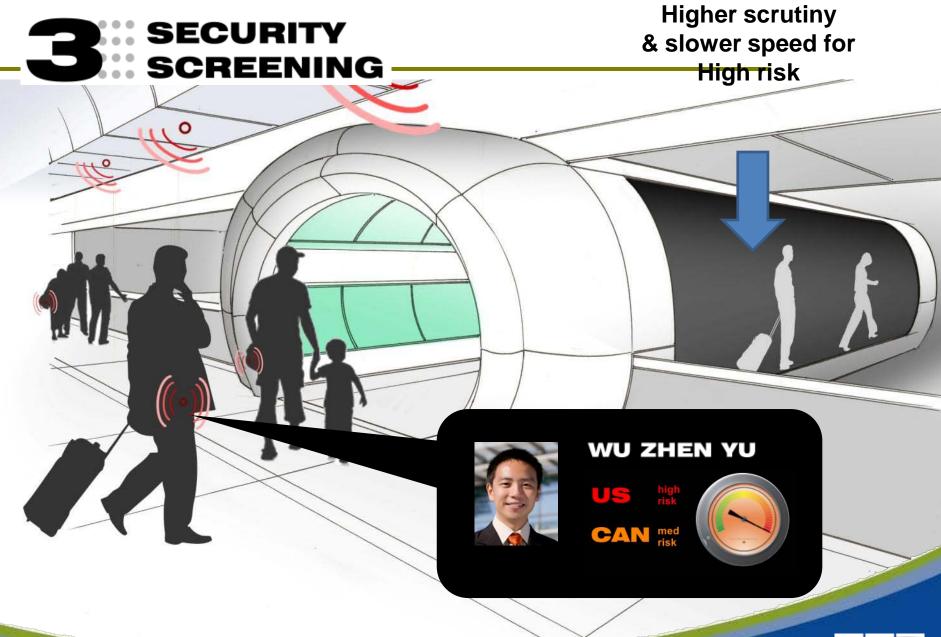
SEAT CONFIRMED 3A UPGRADED



YOU ARE PRE-CLEARED









4 FLIGHT & CONNECTION

SHANGHAI

VANCOUVER

NEW YORK



Concluding Remarks

- Canadian airports face
 - Mature domestic and N. American market
 - Potential growth in
 - emerging international markets (Latin America, Asia)
 - gateway traffic
- Fast and easy connections are vital to gateway success
- Climate is right for accelerating changes:
 - Trade-focused Policies
 - Gov't/Industry Collaboration for Process Improvements –e.g. ACC
 - Shared Vision for seamless travel
- Next five years will build the foundation for removing the barriers:
 - ABC, other process improvements and new technologies
 - US-Canada Beyond the Border implementation

